**Final Performance Summary & KPI Achievement Report**

**Purpose**: Provide a conclusive overview of the project’s technical and business impact based on established success metrics.

**Contents**:

* **Baseline vs Achieved KPIs**:

| **KPI** | **Baseline (Pre-Project)** | **Post-Optimization** | **% Improvement** |
| --- | --- | --- | --- |
| Call Drop Rate | 2.3% | 0.8% | ↓ 65.2% |
| Average Throughput (Mbps) | 18 Mbps | 32 Mbps | ↑ 77.8% |
| Latency | 42ms | 19ms | ↓ 54.8% |
| Network Availability | 95.1% | 99.3% | ↑ 4.4% |

* **User Experience Gains**: +22% in Net Promoter Score (NPS), 12% drop in churn rate
* **Operational Efficiency**: Reduced average incident resolution time from 3 hours to under 45 minutes

**Format**: Slide deck + executive summary PDF + data appendix in Excel

.